



greater emphasis on well-being at the current time.

The furlough scheme had been extended for a large number of staff.

The programme was still relevant although the exhibitions and displays were closed. The pop-up café at M2 and the grounds remained open and there was a significant amount of content online. The plan was to reopen when allowed with the same programme. The exhibitions and displays had been re-cast. Further details will be shared later in the meeting.

Strategic planning has been challenging as much of the time has been taken up with operational matters. The timetable for delivery will be revised. On the subject of equalities, the newly established steering group has been working hard with colleagues in the background. It was hoped to return to the Board with an update in the next few months. Our relation to the climate emergency is also progressing and we work towards harmonizing efforts alongside COP 26.

## 6 **Reopening and Recovery: Update on Progress (part redacted)**

Mr Robertson updated trustees on the recent closure and management of the wellbeing of staff. Only essential work continues onsite. Remote working colleagues' focus is on planning for reopening. The learning from the last time will assist in managing the reopening process.

Trustees felt reassured about both our external facing role and the attention being paid to colleagues' welfare.

It was considered that the service the galleries offered supported peoples' mental health. Reopening as soon as possible was therefore an important consideration.

## 9 **Reports**

### 9.1 **One Collection**

Ms Clausen Pedersen outlined the latest acquisitions, including *Intervals 2* by Bridget Riley, gifted by the artist.

### 9.2 **Public Programme 2020-21**

Ms Clausen Pedersen offered an overview of the forthcoming programme, explaining that Harryhausen was going to be extended to February 2022 to compensate for the current closure. There were plans to share the content more widely digitally.

Ms Clausen Pedersen also explained the sensory trail in the grounds of M1 and the consideration being given to how we optimise that offer.

### 9.3 **Public Engagement Quarterly Report**

Ms Coomber outlined the Public Engagement report. The e-commerce offer had been very successful.

Ms Coomber noted that visitor numbers dropped significantly when travel restrictions were put in place and this was replicated across the sector.

M1 and M2 had high visitor satisfaction ratings. The feedback from visitors had been consistent and would feed into plans for reopening.

#### 9.3.1 **Digital Content**

Ms Coomber shared details of the current offer to the public during closure. There were trails at the Moderns, audio described tours, a takeaway service at M2 and smartify trails.

There were a number of projects happening across the community. Digital content was also being developed. Ms Coomber outlined some of the digital content online, including some new video tours from curators. A Harryhausen digital package was in planning and would be launched in the coming weeks.

## 10 **Compliance & Risk**

### 10.1 **Performance Management 2020-21: Q1 & Q2**

The results for Q1 and Q2 were noted.

### 10.2 **Risk Registers**

#### 10.2.1 **Strategic Risk Register**

Noted.

#### 10.2.2 **Coronavirus Risk Register**

Noted.

10.3 **Safeguarding (Protection of Children & Vulnerable Adults)**

Nothing to report.

11 **Any Other Business**

There was no other business.

12 **Date of Next Meeting**

The next meeting of the Board of Trustees will be held on Monday 29 March 2021 at 1330 hrs