Open Business

1 Declarations of Interest
There were no declarations of interest.

2 Chairman’s Business
There was no Chairman’s business.

3 Minutes

3.1 Minute of the Meeting of 17 June 2019
The minute of the meeting of 17 June 2019 was approved as a correct record.

4 Matters Arising
There were no matters arising.

Reserved Business
Redacted

Open Business
9 Reports

9.1 Collection: Quarterly Report including acquisitions
Ms Ridge asked colleagues to note the development of the new storage facility at Loanhead, which would assist in reducing storage costs and improve conditions.

The Director-General outlined some of the recent acquisitions detailed in the report.

9.2 Public Engagement Quarterly Report
Ms Coomber highlighted some of the key activities in public engagement over the summer. Colleagues noted that the new education facility at Modern One was now open.

Much work was being carried out in visitor journey mapping and ticketing.

9.3 Public Programme
9.3.1 Quarterly Report
Report noted.

Colleagues noted that the Bridget Riley figures had been disappointing and had dropped again since the Festival finished.

9.3.2 Visitors Figures: May-July 2019
The visitor figure reports were noted.

9.4 Operations Quarterly Report
Ms McCabe in attendance.

Report noted.

9.4.1 People Driver: Update on Progress
Ms McCabe outlined progress on developing the People Driver, the purpose of which is to develop trust, empowerment and engagement and ensure that NGS is a great place to work.

There were a number of priorities, which had been categorised into short, medium and long
term. By 2021 it was hoped that there would be greater engagement, a diversity and inclusion strategy, a focus on wellbeing, regular training aligned to roles and a talent and succession planning process.

Ms Muirden commented on the upturn in colleague numbers completing the Perspectives survey.

9.4.2 Perspectives Survey Results
Ms McCabe outlined the results of the recent staff engagement survey. Colleagues considered that the questions should remain the same where possible to ensure consistency.

There were some very useful insights into colleagues’ needs and thoughts, which gave a good grounding for change.

10 Compliance & Risk

10.1 Strategic Risk Register
The risk register was noted. There had been no significant changes.

10.2 Performance Measures 2019-20: Q1 Report
The KPIs were noted.

10.3 Health & Safety Annual Report
Colleagues requested an executive summary of the report.

It was noted that there had been no major incidents in 2018-19.

10.4 Safeguarding (Protection of Children and Vulnerable Adults)
Colleagues noted their duties as outlined in the paper. This would be an agenda item at all future Board meetings.

11 Any Other Business
Ms Ridge noted that the Doors Open Day at Granton was fully subscribed.

12 Date of Next Meeting
The next meeting of the Board of Trustees will be held on